
Project Case Overview

A small financial management firm was operating on older Microsoft small business server technology that could not accommodate its growth.

Resolute helped to define the firm's future needs and then upgraded its infrastructure with new hardware and software on independent servers using the virtualization software VMWare. Also included was an upgrade from Exchange Server 2003 to Exchange Server 2007.

Scope & Objectives of Project

- Replace off warranty hardware with new hardware
- Move the infrastructure to a more sophisticated corporate model, preparing the environment for future growth
- Remove information store limits in the Legacy Exchange Server deployment

Key Client Benefits

- Warranty supported hardware
- No information store limits
- Virtualization allows for independent configuration and operation of infrastructure components like Microsoft Exchange, SQL server and application servers
- Simplified disaster recovery

Key Activities

- Determine client growth requirements
- Build new infrastructure
- Migrate existing data to new infrastructure

Major Deliverables

- Virtual Exchange server with Outlook Web Access
- Virtual SQL server
- No business outage to the client during upgrade

Length of Project

- The project was carried out over a 5 month period

RTS Resources

- Project Manager
 - Architect
 - Server Specialist
 - Deskside Specialist
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