

#### **Project Case Overview**

A large non-profit softball organization needed to more effectively deliver information such as schedules, policies and general information to its organization, teams and players.

Resolute assisted the organization with the selection of a technology solution that included hosting provider selection and the development of an easy to edit website using a content management solution.

# **Scope & Objectives of Project**

- Provide a centralized location where everyone within the organization can obtain all relevant information
- Allow for a non-technical person to update the site content, in a fashion similar to using a word editor
- Cost effective solution that fits a non-profit budget
- Ability for teams within the organization to update their own team pages within the site
- Provide features such as dynamic team schedules, up-to-date weather forecasts, team blogs and site search

### **Key Client Benefits**

- Centralized information store for all groups within the organization
- Up-to-date information
- Site content updatable by end-user making it very cost-effective
- Team pages editable by individual teams allows for sense of involvement and ownership

# **Key Activities**

- Work with client to define requirements and set expectations
- Technology selection analysis based on client requirements
- Manage outsourced partner in India to complete the development
- Perform and manage Quality Assurance and User Acceptance Testing phases
- Website hosting analysis and selection

# **Major Deliverables**

- Organizational website
- Administration and content management functionality
- System Design, Release Management and Site Administration documentation

#### **Length of Project**

Two months

#### **RTS Resources**

Project Manager