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TECHNOLOGY SOLUTIONS

PROFILE Senior Business Analyst

We are recruiting on behalf of our client to fulfill a Senior Business Analyst role within a newly established Canadian agribusiness. The Senior Business Analyst is fluent in the disciplines of project management, business requirements solicitation, software design and testing and is responsible for working with the business users to: understand, collect, define and document business and/or system problems/opportunities/requirements/processes and provide logical design to other delivery teams (application and infrastructure).

Areas of Expertise, Skills and Abilities

- Performs necessary investigation, analysis and evaluation to determine project feasibility
- Assists to develop project cost and benefit estimates to establish a project
- Develops solution alternatives leading to recommendations for new applications, technology installations or changes to existing ones
- Analyzes existing systems to understand both the business environment that the systems support and the technical environment in which they operate
- Performs impact analysis on the changes to existing systems and processes
- Works on both application and technology projects
- Writes technical support documentation
- Able to perform software package and technology selection processes
- Assesses technical risks relative to software design and processes
- Documents business and IT processes
- Creates and executes the Request for Proposal process for IT solutions
- Develops time schedules, conversion and test procedures for all aspects of the system (from manual through to automated processes)
- Capable of using Project Management methods to manage smaller to medium projects
- Monitors, instructs and/or assigns work components to other staff where instructed/required
- Performs programming activities as required (i.e.: writing database queries)
- Participates in business process reengineering (innovation or improvement) studies as required/requested to meet defined business objectives (increased quality, reduced cycle times, reduced cost)
- Active involvement in establishing technical strategy and direction
- Plays an active role in vendor management of the IT Vendors and Service Providers
- Provides leadership within the group to advance delivery services capabilities by contributing to the continual improvement of methods,



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tools and techniques that are related to the analysis function (e.g.: business processes reengineering, business case development)

 Performs other special projects/services as assigned for the company and/or its Clients

Experience/Education

- University degree or diploma in Computer Science/Engineering or related matter
- Minimum 8 years analysis experience that has spanned the technology solutions lifecycle (i.e.: feasibility study, requirements gathering, analysis (data and process), design, development, package selection, support, conversion and transition to production). Experience should include both application and infrastructure solutions.
- Strong delivery record of satisfying business requirements with IT solutions

Knowledge Areas/Attributes

- Self motivated
- Effective time management, decision making and organization skills
- Ability to manage deadlines and work under pressure
- Ability to deal effectively with coworkers and professional staff
- Must be able to interpret business requirements and translate them to technical terms
- Strong analytical and technical trouble shooting skills
- Strong verbal and written communication skills are absolutely essential
- Must have an ability to work independently as well as on a team
- Must have a strong service ethic
- French language skills (verbal and written) would be an asset
- Knowledge of Agribusiness would be an asset

Working Conditions

- Periodic stress related to workload
- Normal office conditions
- May be required to work from home
- May be required to work from the Client's premises
- Traveling between different office locations within/outside city/province/country
- Overtime may be required
- Must be able to work PST, CST, EST time zone business hours

Duty Statement

- Be professional in dealings with company's staff and Clients
- Maintain up to date knowledge on new technologies and methodologies
- Maintain all documentation related to tasks in a timely and accurate matter
- Maintain a high level of confidentiality

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